# Appendix 2

# <u>Hackney Carriage Tariff Fares Proposal – Consultation</u> <u>Responses</u>

# Did not want to see any increase

No responses

# Supported the proposal as it was

No responses

# Generally supported a 10% increase but proposed a different way of increasing the tariff

## Response 1

Being a local taxi driver for 27 years and talking to other taxi drivers in the area the increase off 22p and 33p are not very popular if you would get in touch I have worked out a 10% increase which will still increase in 20 and 30p of which more acceptable to all drivers

# See attached proposal plus 39 signatures of drivers supporting this proposal

## Response 2

I am an independent Hackney driver with own vehicle.

I strongly object to the pull off increase from £3 to £3.30 The firms have only just increased their pull offs to more or less ours now it's set to go up so distances us again as more expensive.

No 1. The firms will not increase their pull off tarif to £3.30 so in effect it's pointless No2. It should now be a rule that every Shepway taxi pulls off on the council rate, whatever that might be.

Then there's no arguments or confusion for the customers.

I agree with the yardage increase as it's invisible and will only tell at the end of any journey.

So to sum up

I disagree with a pull off increase

Agree with a vardage increase

And want all Hackney carriage taxis to pull off on the council set tariff which is £3 so any discount can be given at the end of any journey.

# Wanted to see a larger increase in the tariff

#### Response 1

I believe the proposed new shepway tariff 1 does not go far enough. Our existing tariff was very out dated even before the fuel price rises.

Even with todays fuel prices the new tariff 1 is financially not feasible. If the fuel price continues to go up which I believe it will in the next few months the proposed hackney fare increase will be inadequate.

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#### Response 2

May be you know about that driver's planning to go on strike soon so I thought just to let you know that if there's any update or progress about tariff change so you can let all drivers know that how long it's taking more ,,to stop taking such an action by drivers..

If I tell you honestly it's quite hard for us to be in same situation, this is one of the reason that many want to quit taxi career now, obviously there are many other reasons as well, eg problem from some customers to treat us very badly and sometime rude behaviour from controllers as well.

They easily complain about us but we can't see as a drivers that there's someone to protect our rights,

We all in a bit panic and stress about this situation as well and we hoping that you will give us full support and courage to carry on happily our carrier,,

Finally I would like to remind you that soiling charges in a taxi should be at least £50-70 as currently charge is too less, and the fair shoul increase at least 20%,, the staring price could be same like £3 and £4.50 but yardage should go fast so customer won't feel much changes..or it can be £3.20 or £3.40 but need to keep focus on yardage down if possible,

I hope I explain you correctly to make it easy understandable for you, if there's any mistake I apologise for that and hoping you will help us out in this situation.

# Response 3

I would like to buy electric car for taxi .Im very much worries there are no charging point for electrical vehicle this council

Would you please advise higher authority to put lots of chargeing point so that we can charge our vehicles quickly.

Diesel price going up day by day .I pay over £250 for my fuel every week .that is not possible continued pay that mount of money .

I heard you going to increase taxi fare ,that not enough ,because my little experience work 4 different council in UK .we are cheaper than other despite house price 3 time more here rent 2.50 time more than Hull city and Middlesbrough council.

Hull city taxi starting is £4.40

If you don't trust me please check online .compare neighbours town Ashford Canterbury and Dover we are still cheaper .

I would not argument about that .

But my recommendation is please put lots fast charging point for electrical vehicle.

#### Response 4

Thanks for taking the time on this issue after having a look at the proposal I found out that Council is proposing a 10% increase on the current tariff. I totally reject this proposal as this is nothing according to the current situation.

Here are the facts why I am rejecting the proposal which you should kindly consider. As this is the first increase in the last 10 years:

Fuel prices have gone up to 100% in the last ten years, House prices have gone up more than 100% in the last ten years,

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Vehicle prices have gone up to 60% in the last ten years, Drive license and plate fees have gone up more than 100% in the last ten years, The cost of living has gone up to 70% in the last ten years The national minimum wage has gone up to 86% in the last ten years Vehicles parts and services costs have gone up to 50%

This is requested please increase tariff at least 20% so taxi drivers can continue their work. Thanks

# Response 5

Hello
I want the fares to go up by 25%
£4 start pull
£6 after
And time half start from 10pm

#### Response 6

As a part time driver I'm in agreement with other drivers that this increase is still NOT enough

# Response 7

thank you for let us know about new prices.All prices go up,fuel,maintenance,food,rent,etc but our Office (Premier Cars) don't put any close to £3.30.Council should made mandatory for any Taxi Company to have a minimum fare like £3.30 ,otherwise we(drivers)cannot survive .Most of us don't have long journey like airports or abroad or other towns so we need to stay in Folkestone with small jobs like Morrison,Asda,Sainsbury and we pay £400-500/month just office ,over £1200 fuel,every 2 month I have to change engine oil and filter,every 2-3 month I have to change all 4 tyres and then I have other bills.At the end of the yearl have to pay 20%from my profit to Hmrc ,so ,last year I had £8000 profit,from this pay rent,food,clothes,child ,etc

I put this problem because nobody care how much money we made and if is continue like this, most of the taxi driver change the job. We don't have the power to change something, but Council have.

Thank you for reading my email.